AHMED REZK

SOFTWARE PRODUCT MANAGER

CONTACT

Mansoura, Egypt
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EDUCATION

BACHELOR OF COMPUTER AND INFORMATION TECHNOLOGY • JUN 2014

Mansoura University.
Faculty of Computer and Information Science.
Mansoura, Egypt

INFORMATION TECHNOLOGY INSTITUTE. APRIL 2018

DIPLOMA IN OPEN SOURCE DEV.

KEY SKILLS

Product Lifecycle Management
Agile & SAFe Methodologies
Stakeholder Engagement
User Story Creation
Backlog Prioritization
Roadmap Development
Cross-Functional Team Leadership
Scrum Management
MS Project
Facilitation and Coaching
Interpersonal skills

PROFILE

With a strong background in software engineering, I've honed my expertise in product management, focusing on Agile and SAFe methodologies. I excel in driving project lifecycles for web and mobile platforms, successfully leading multiple projects with significant budgets.

EXPERIENCE

PRODUCT MANAGER • AUG 2022-PRESENT

Vodafone Intelligent Solutions(_VOIS) . Cairo, Egypt

Evo Tool: Led requirement gathering, planning on Azure, design process alignment with requirements, and facilitated communication between development teams and stakeholders.
Ticket Routing: Oversaw planning, coordinated with development and DevOps teams, and managed stakeholder communication for enhancements delivery.
CPVU: Directed the Go-live strategy, ensuring seamless communication and coordination across departments for production management.
_VOIS Hackathon: Managed speaker arrangements and fostered communication between teams and coaches, contributing to a successful event.

AUTOMATION BUSINESS ANALYST • SEP 2022- AUG 2023

Vodafone Intelligent Solutions(_VOIS) . Cairo, Egypt

*Collaborated with Vodafone Italy on Site Down Management, taking a lead role in requirements analysis.
* Identified opportunities to introduce automation within the RAN Squad Team.
*Conducted thorough analysis of Site-in/out and cell lock/unlock procedures for a digital field project, with the aim of streamlining and automating these processes for the NOC team.

INTERESTS

Technological Savvy
Travel
Skydiving
Sea Diving
Techno Music
Oud Playing
Horse Riding

CERTIFICATES

SAFe® 5 Practitioner.
Introduction to Software Product
Management.
Google Project Management program.
EF SET Certificate™ in English.
DevSecOps by Vodafone.

LANGUAGE

Arabic: Native.
English: Advanced.

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*Forged a close partnership with solution architects to comprehend and automate previously manual processes.
*Collaborated in Wikis Creation for all the digital systems in Vodafone Italy.

IT PROJECT MANAGER, JUN 2021- AUG 2022

EFG Holding. Cairo, Egypt

*Guiding a proficient team in the development of applications using .Net technology.
*Skillfully orchestrating essential meetings, including backlog grooming, daily scrums, sprint planning, demos, and retrospective meetings.
*Creating a User Story/Use Case template for comprehensive documentation.
* Expertly managing intricate projects related to the SDLC of multiple software products, adhering to PMO Governance processes.

SOFTWARE ENGINEER, MAY 2018, APRIL 2020

SobekIT. Johannesburg, South Africa

*Designed and implemented a Leave system that streamlined employee leave management, reducing costs and time for both employees and the HR department.
* Engineered an Attendance system that resulted in a 30% cost reduction for the company by utilizing Kadas technology.
* Developed a Chatting system that enhanced communication efficiency between managers and employees.
* Created a Notification system, enabling managers to effectively announce important events.